



In conversation with the Small Business Commissioner

CHAIR: IAIN WRIGHT, DIRECTOR FOR BUSINESS AND
INDUSTRIAL STRATEGY AT ICAEW



Small Business
Commissioner



Late Payment in the UK

Interim Small Business Commissioner, Philip King

#MakePaymentPrompt

What is the SBC?

Independent public body set up by Government under the Enterprise Act 2016 to tackle late payment and unfavourable payment practices in the private sector.



Offer help & advice, and signpost to existing support & dispute resolution services

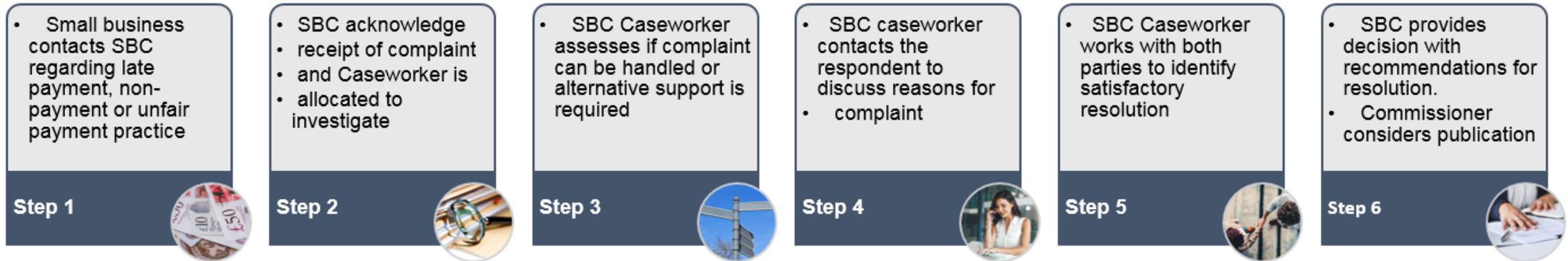


Resolve disputes, deal with unpaid invoices, investigate poor practice



Drive change in payment culture

SBC Complaint Handling Process



Contact us

Website: www.smallbusinesscommissioner.gov.uk

General advice: enquiries@smallbusinesscommissioner.gov.uk

Send your complaint to: complaints@smallbusinesscommissioner.gov.uk

Telephone: 0121 695 7770

Prompt Payment Code: ppc@smallbusinesscommissioner.gov.uk

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SB_Commissioner



Small Business Commissioner UK



small business commissioner



Office of the Small Business Commissioner



Case Study - an ICAEW Member

JANE - FD, SMALL ENGINEERING COMPANY



The role of boards - discussion

Q&A

- ICAEW Coronavirus Hub: www.icaew.com/coronavirus
- Direct enquiries: www.icaew.com/contact-us/helplines-and-support
- Feedback / Insights: <https://r1.dotmailer-surveys.com/bb41f58a-124mcd1d>
- CABA: www.caba.org.uk